This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims

Claim 1 (Currently amended): A method, comprising:

retrieving printing device data from component memory on a <u>first</u> replaceable component used in a first printing device;

storing the printing device data in a marketing database;

associating the printing device data with the first printing device;

searching the marketing database for a second printing device replaceable component that meets certain search criteria associated with the printing device data; and

applying a pre-determined marketing solution for the second printing device replaceable component found to meet the search criteria.

Claim 2 (Currently amended): The method as recited in claim 1, wherein the applying a pre-determined marketing solution further comprises notifying a customer that uses the second-printing device of a product that is related to the customer's use of the second-printing device.

Claim 3 (Previously presented): The method as recited in claim 1, wherein the printing device data further comprises information regarding an environment of the first-printing device and the search criteria includes a printing device environment criterion.

Claim 4 (Currently amended): The method as recited in claim 1, wherein the printing device data further comprises information regarding first printing device usage and the search criteria includes a first printing device usage criterion.

Claim 5 (Canceled)

Claim 6 (Previously presented): The method as recited in claim 1, wherein:

the marketing database further comprises quality control data that identifies problems with certain products when used under certain conditions; and further comprising:

searching the marketing database for a product that is used under a condition identified by the quality control data.

Claim 7 (Currently amended): The method as recited in claim 1, wherein the search criteria further comprises a particular type or model of [[[a]]the printing device.

Claim 8 (Currently amended): The method as recited in claim 1, wherein the search criteria further comprises a component of a particular type or model of [[a]]the printing device.

Claim 9 (Currently amended): The method as recited in claim 1, wherein the first printing device is a laser printer and the first and second replaceable components [[is]] are [[a]] toner cartridges.

Claim 10 (Currently amended): The method as recited in claim 1, wherein the first printing device is an inkjet printer and the first and second replaceable components [[is]] are [[an]] ink cartridges.

Claim 11 (Currently amended): The method as recited in claim 1, wherein the marketing solution is stored in the marketing database and is associated with the [[first]] printing device.

Claims 12-26 (Canceled)